











The SNOM 710, D712, D715

Red light indicates missed call

Green light shows one of five programmable buttons

The Snom 710, D712 and D715 features a four-line black and white graphical display. Under the display there are four context-sensitive keys and an intuitive, user-friendly menu. On the righthand side, there are five programmable function keys with built-in LEDs for visual call indication and can be configured for a variety of one-touch telephony functions such as speed dial, busy lamp field or presence indication.

The Snom 710 and D712 has a 2-port 10/100Mbps Ethernet switch (RJ45) whilst the Snom D715 has a 2 x 1Gigabit Ethernet switch.

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|  | Confirms an action, selection, entry or initiates a call. |  | Toggle key used to select menu options |
|  | Cancels an action, entry or selection |  | Message Waiting Light / Voicemail Button |
|  | Mute Button |  | Volume Button. Adjusts receiver or ring tone volume. |
|  | Speaker/ Hands Free Button |  | Headset Mode |

| How To | Instructions to follow on your Snom 710, D712 and D715 IP Phone |
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| To Make a Call | <p>RECEIVER Pick up the receiver, enter the telephone number (prefixed by 9 for outside line) and complete your call by pressing √. End the conversation by pressing the X or hang up.</p> <p>SPEAKER Press the speaker key to activate the speaker, or just dial the telephone number (prefixed by 9). Complete your call by pressing √. End the conversation by pressing the X.</p> <p>HEADSET Activate the headset by pressing the headset key and dial the telephone number (prefixed by 9). Confirm your call by pressing √. End the conversation by pressing the X.</p> |
| Put Call on Hold | To place a call on hold, press the soft key HOLD (calling party gets music on hold). To resume call, press soft RETRIEVE button. |
| Transfer a Call | <p>ATTENDED TRANSFER After receiving a call, press the HOLD key, enter the extension number, extension BLF, directory or dial a number and √. Speak to announce the transferring call. To transfer the call, press the XFER key.</p> <p>UNATTENDED TRANSFER After answering the call, press the XFER soft key (offers music on hold to caller) enter the extension number, press √ and hang up.</p> <p>BLIND TRANSFER Do not take the incoming call, press the soft key TFER, enter extension number and press √ to complete the blind transfer.</p> |
| 3 rd Party Conference | After receiving a call, press the HOLD soft key (1 st party gets music on hold), dial 2 nd party and when ready for three-way conversation, press CONF soft key again. |
| Voicemail | <p>INITIAL SET-UP Press the message key or dial *791. After extension announcement, enter voicemail PIN. Select 0 for Mailbox Options: Press 1 to record your Unavailable greeting or 2 to record your Busy greeting. After recording your message, press # (pound key) to end recording. Press 2 to playback your recording, 3 to re-record and when happy, press 1 to save.</p> <p>TO ACCESS VOICEMAILS Press the Message key or dial *791 to access the voice mail. After extension announcement, enter voicemail PIN. Select 1 for new messages.</p> |
| Call History | <p>To view your call records: Press the CHIST soft key or √ once (√ twice for last number redial). The LCD screen displays recent call records. Toggle ▲ or ▼ to switch between placed, received, missed and forwarded call lists. Toggle ▲ or ▼ to select a desired entry. Press the √ to call.</p> |
| Call Forward | <p>Press SETTINGS soft key, then √ Call Settings, toggle ▼ to Call Forward then √</p> <p>ALWAYS FORWARD (CallFwd fixed): Press √ to select and enter the destination number you want to forward all incoming calls to – remembering to prefix with 9 – then √. The handset display will show the Call Forward. To reverse, same procedure and use √ to select off.</p> <p>BUSY FORWARD (CallFwd busy): Toggle ▼ to select and √, enter the destination number you want to forward all incoming calls to – remembering to prefix with 9, or # for Voicemail then √</p> <p>NO ANSWER FORWARD (CallFwd timed): Toggle ▼ to select and √, enter the destination number you want to forward all incoming calls to – remembering to prefix with 9, or # for Voicemail, then or # for Voicemail then √</p> |
| DND | DO NOT DISTURB. Handset will NOT accept incoming calls but will still allow outgoing. Display will show DND. |
| HOT DESK | <p>TO 'LOG OUT': Select SETTINGS soft key, toggle ▼ to Phone Settings and √, ▼ to Logoff and √. Press X to return more quickly. OPTION: you could just press SETTINGS soft key, press 2, and press 5.</p> <p>TO 'LOG IN': Press SETTINGS soft key, enter extension number and √ then enter extension password and √.</p> |
| Missed Calls | In the top right corner of the handset you will see a flashing red light. By pressing the soft key CHIST key, press 1 for missed calls, and/or scroll using ▲ or ▼ and press √ to call back. |
| Directory | Press soft key DIR for Phone Book. Enter name through the alpha numeric dial pad i.e. Paul is 7285, etc. Select the wanted entry with ▲ or ▼ and press √ to dial the call. |