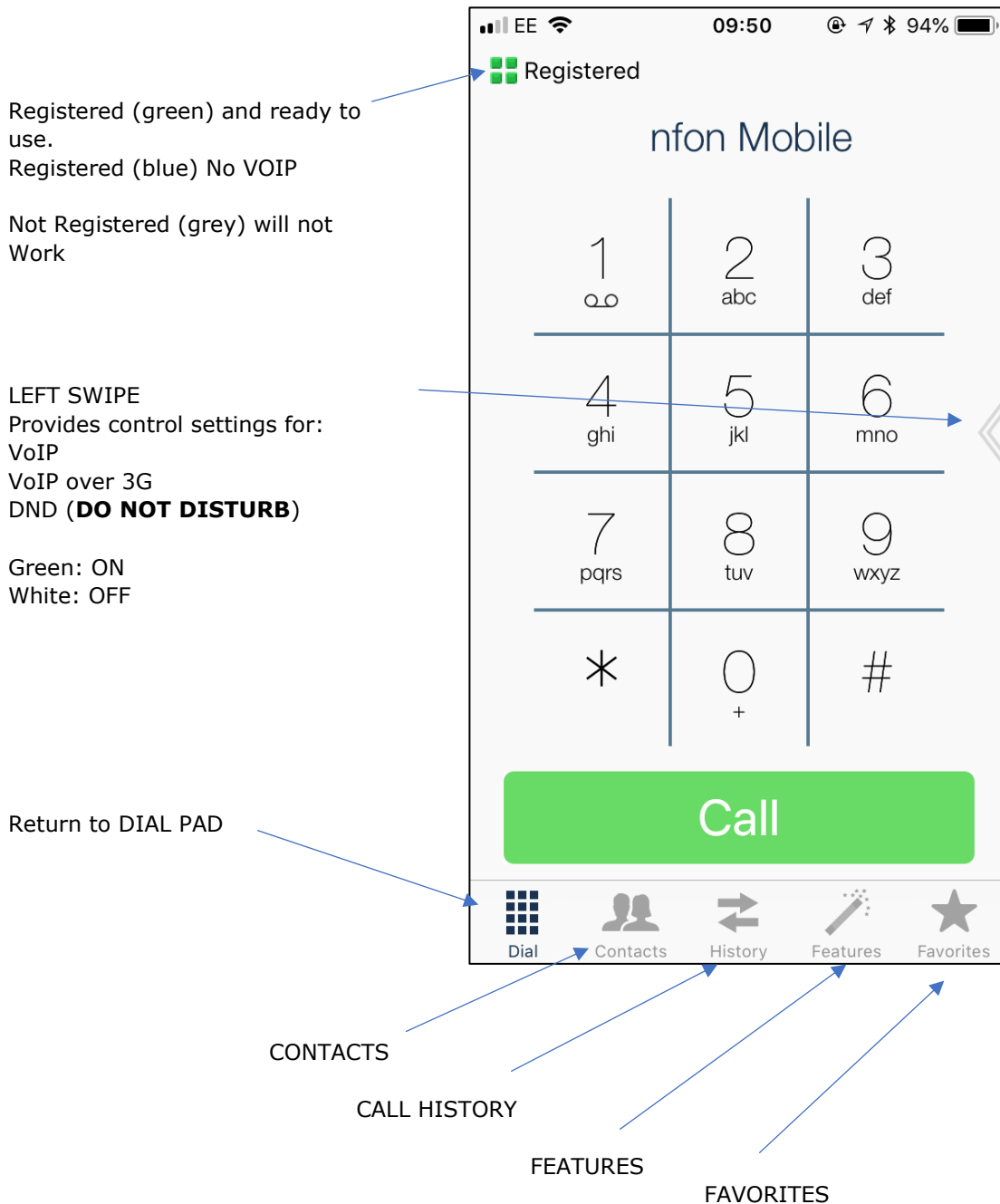


APPLE/ IOS FMC USER GUIDE

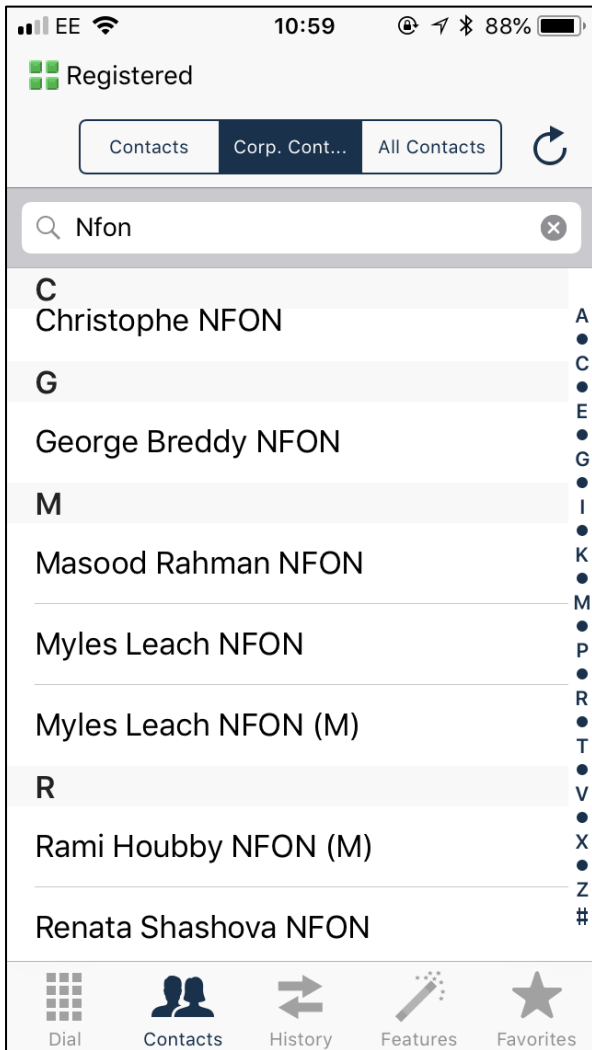
(Fixed Mobile Convergence)

After installation, the NFON App should appear as below.



DIAL PAD (as above):

To make a call, enter **telephone** number or **extension** number without any prefix. The number will appear as you dial (with a delete button if mistake made) and press CALL. If you want to call last number dialled, press CALL – and CALL again.



CONTACTS:

Please note the Contacts Icon is highlighted.

You get a choice between **Contacts** (those in your phone), **Corporate Contacts** (those in the Nfon cloud telephone system – including extensions) and **All Contacts** which is both yours and the company contacts.

They are arranged alphabetically, and if selected gives you a choice of which number to dial if more than one number. Dial by selecting that name/number.

In this sample, a search is made for Nfon, and all entries with Nfon in them appear – giving a choice of which 'Nfon' name/number to dial.

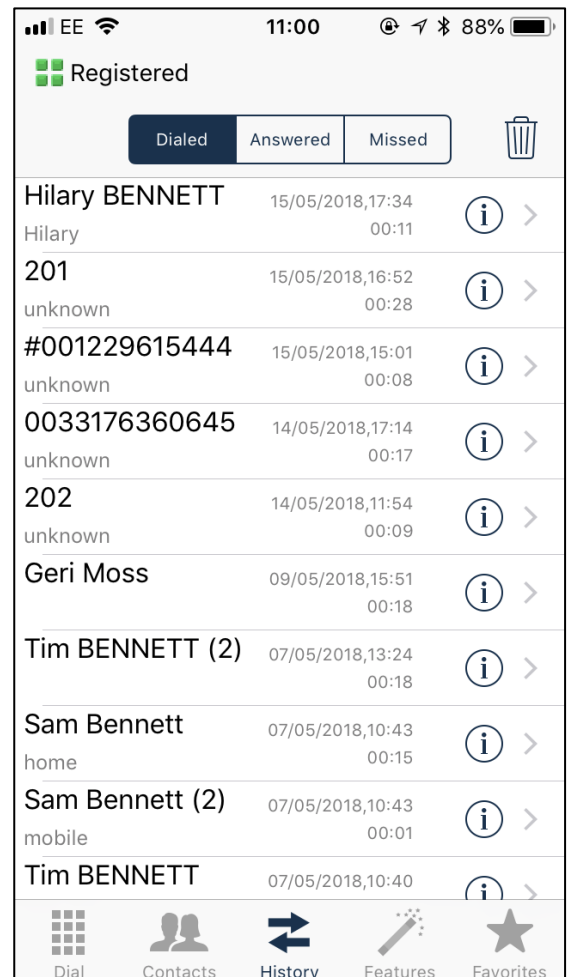
Corporate Contacts are not cached on the mobile and need to be searched for. Please enter at least 3 letters/digits to search.

CALL HISTORY:

Please note the History Icon is highlighted.

Shows **Dialled**, **Answered** and **Missed** call history. If you need to return a call, select the entry to dial.

The i – information button will take you to the contact entry.



FEATURES:

Please note the Features Icon is highlighted.

Call Forwarding (three options):

Permanent Call Forwarding

If Unavailable

If Busy

...and three options to cancel

Direct Call Pickup is a general call pickup

For group members

Call Pickup for specific extension/group

Pickup options.

Block Caller ID Hides the CLI when dialling Out.

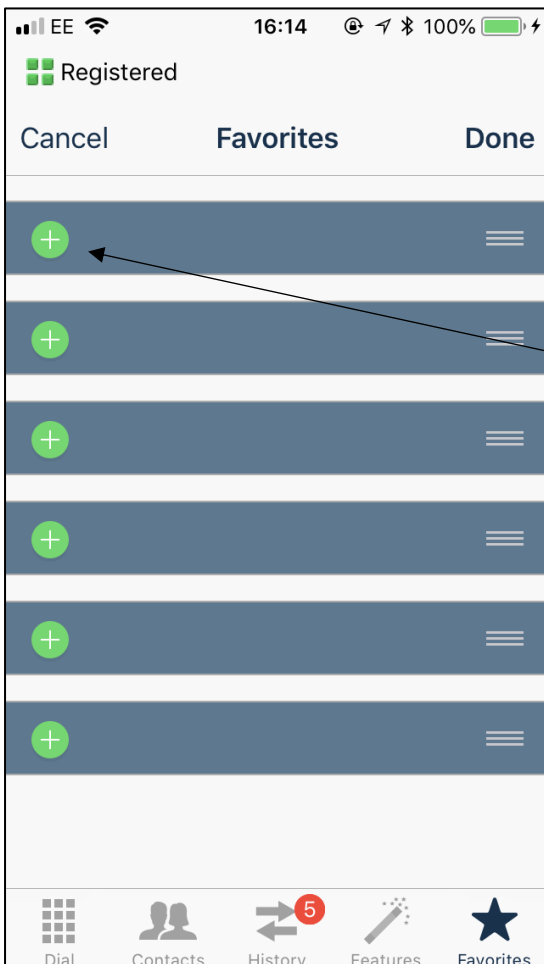
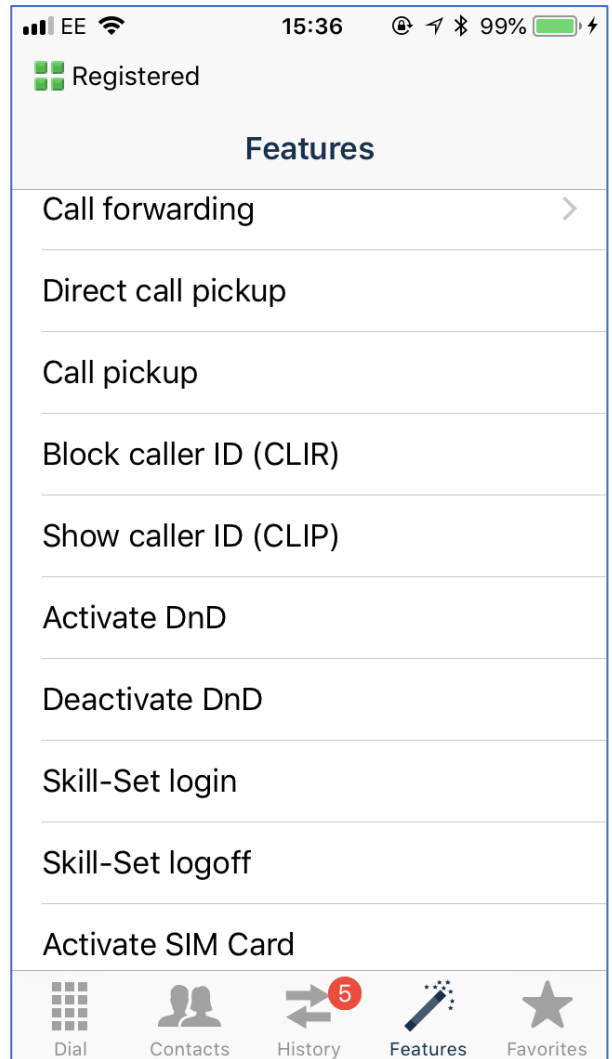
Show Caller ID Reinstates CLI as programmed On extension.

Activate DND DO NOT DISTURN

Deactivate DND Deactivates DND.

Skill-Set Log-in Logs In

Skill-Set Log-off Logs out



FAVORITES: (American spelling)

Please note the Favorites Icon is highlighted.

By pressing the green +, you can add a 'favourite' speed dial from the corporate Contacts, and it will be stored here.

WHEN ON A CALL...

Options become available.

Turn speaker on:

Accesses the speaker of your mobile

Mute microphone:

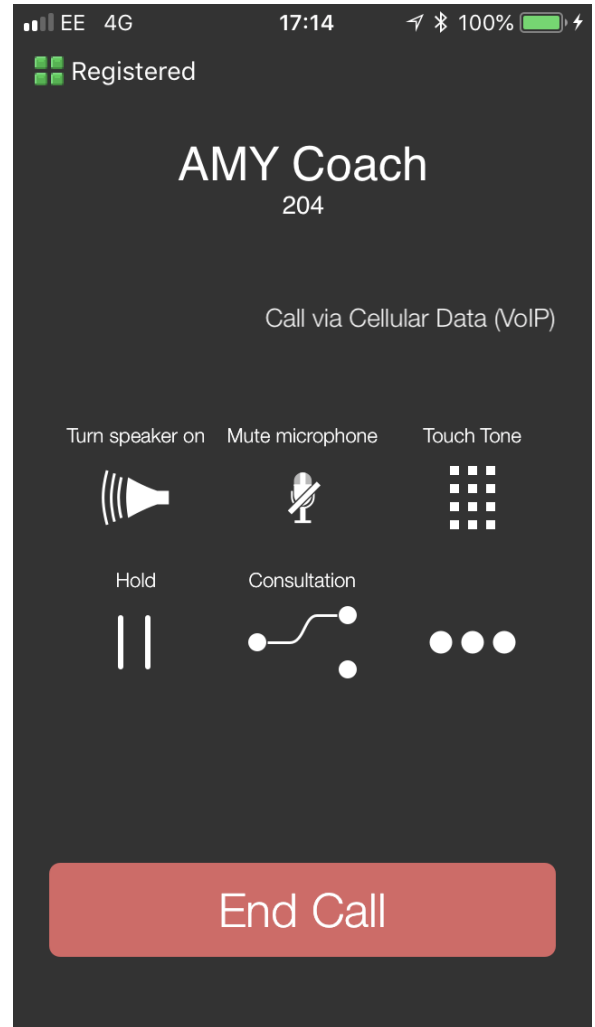
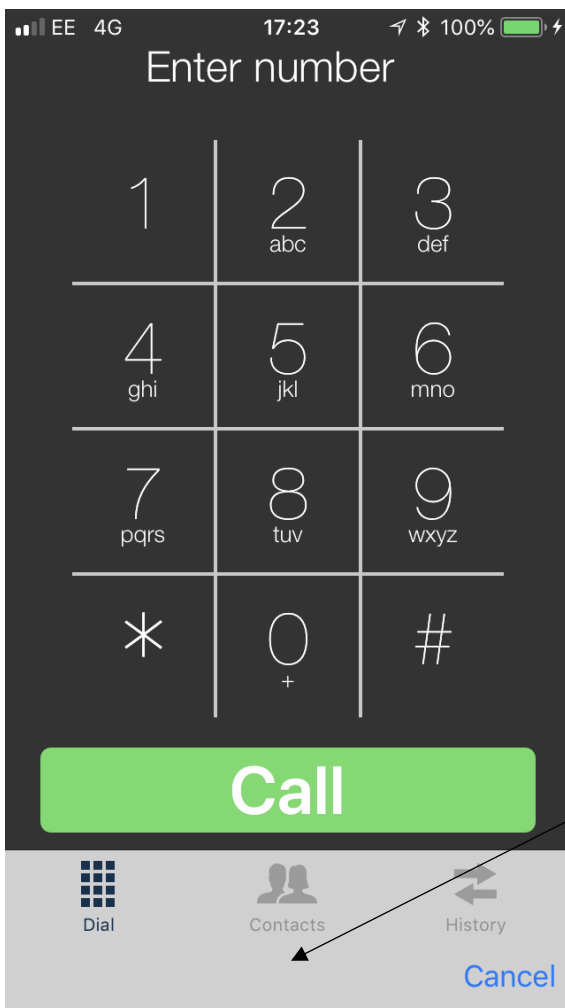
Mutes the speaker of your Phone

Touch Tone:

Accesses the key pad if you need
To use touch tone options

HOLD:

Places other party on hold (and
Plays system hold music)



Consultation:

By selecting consultation, you can **Transfer**, **Conference** or **Blind Transfer** First party to a Third party.

Places other party on hold, and offers Dial Pad, Contacts and History buttons to access a third party – or cancel to return to first party

More Options:

TO TRANSFER A CALL:

Make or receive a call from 'First Party'. Select Consultation and contact the 'Third Party' through the Dial Pad, look up in Contacts or in Call History, to dial the 'Third Party'. When 'Third Party' answers, you now have these options:

Toggle:

This toggles between the First and Third parties offering music on hold to whom you are not speaking to.

Complete Conference:

This connects all parties in a three-way conference.

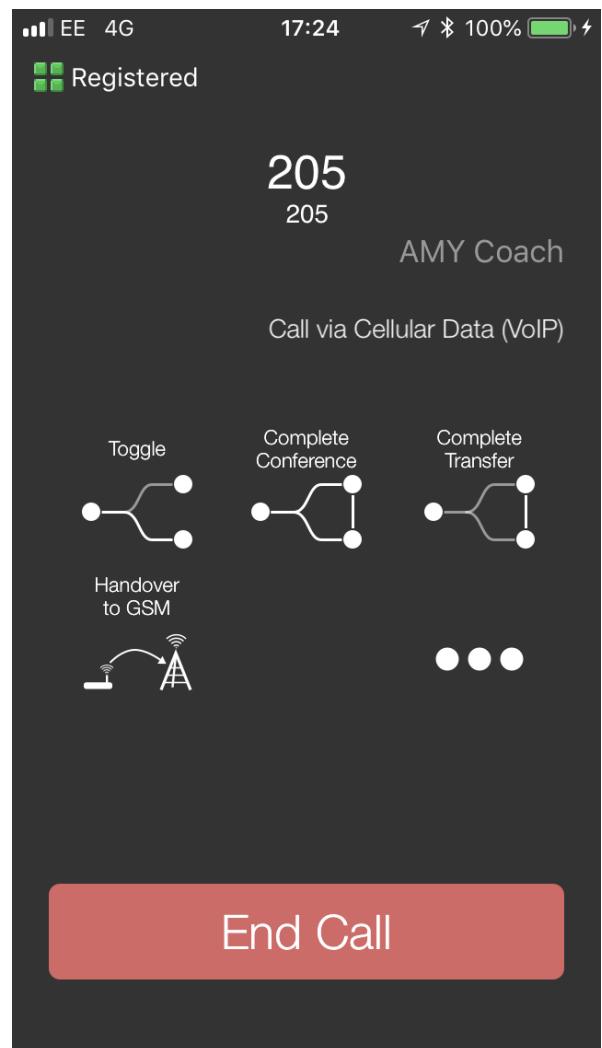
Complete Transfer:

This transfers the First Party to the Third Party – and you are no longer connected to either.

...

Blind Transfer:

Transfers First Party to Third Party before the Third Party answers.



This FMC App will give access to all *Code features available on NFON PBX. *Codes are entered into Dial Pad and when 'called' will be either activated or de-activated.